

Press release I October 21, 2025

Annehem Fastigheter receives award for highest customer satisfaction

Annehem Fastigheter AB (publ) receives and award for having Sweden's most satisfied office tenants in the medium-sized company segment, according to this year's Fastighetsbarometer Kontor. The survey, presented today by CFI Group, measures tenant satisfaction with premises, service, and property management quality. In this year's survey, Annehem achieved a Customer Satisfaction Index (CSI) of 81.

The result represents a clear improvement from 79 in 2024 and 74 in 2023 on a scale of 0–100. The positive trend reflects the company's long-term commitment to building close and personal relationships with its tenants.

"The core of our property management is strong, long-term, and personal relationships with our tenants. Therefore, it feels especially rewarding to receive this recognition as proof that our customer focus truly makes a difference. I am both proud and grateful to the Annehem team, whose dedication and accessibility contribute every day to creating satisfied tenants." says Monica Fallenius, CEO of Annehem Fastigheter.

The company's success is built on acting as an enabler. Together with our tenants we develop our properties and the businesses within.

"At Annehem, we believe in the power of collaboration. When we listen, act, and evolve together with our tenants, we create environments where people thrive and businesses grow," says Gustav Eriksson, Head of Property Management at Annehem Fastigheter.

About Fastighetsbarometern Kontor

Since 1997, Fastighetsbarometern Kontor has presented awards to property owners with the highest Customer Satisfaction Index (CSI) in the categories Office, Retail, and Warehouse/Industry. Fastighetsbarometern Kontor is an independent customer survey conducted by CFI Group. The study measures tenant satisfaction in areas such as premises quality, service, communication, and management performance. The results are compiled into a Customer Satisfaction Index (CSI), and the property owners with the highest scores are recognized annually.

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About Annehem Fastigheter

Annehem Fastigheter is a growth company specializing in sustainable commercial, community service and residential in the Nordic growth regions of Stockholm, Skåne, Gothenburg and



Helsinki. The property portfolio in Annehem Fastigheter consists of 28 investment properties with a value of SEK 5121.2 million and a lettable area of 215 thousand sqm as of June 30, 2025. The Company has been listed on Nasdaq Stockholm since December 2020 with the ticker ANNE B and has a Nasdaq Green Equity Designation since May 2022. For more information, please visit Annehem's website www.annehem.se.